



DC Metro Chapter #127

Advancing Productivity, Innovation, and Competitive Success

Our Instructors

At DC Metro, we meet marketplace demand by providing superior customer response with a team of attentive, highly skilled Instructors. Certification for courses they wish to teach is our baseline necessity. Additionally, our trainers:

- Receive training in presentation skills and adult learning styles.
- Have written web courses for Accenture's Supply Chain Academy
- Have taught online courses through Fox Valley Technical College in Appleton, WI
- Have presented at regional conferences such as Congress for Progress, Seminar One, 6-Packed and annual APICS Conferences for the past 8 years.
- Retake exams for modules they teach at least once every two years.
- Maintain a 4.0 (Very Good) or higher ranking based on student evaluations.

Anecdotal research indicates that when students attend our certification review courses, their first-time pass rates are consistently higher than the national averages by double digits.

We are fortunate to have the following instructors partnering with us:

Michael D. Ford, CFPIM, CSCP, CQA, CRE, EI

Mike is an independent business consultant with 23 years of expertise in retail, distribution, manufacturing and training. He combines technical knowledge with soft skills to develop unique, outside the box solutions and is a committed agent of change. Major projects include inventory reduction, needs analysis and warehouse layout. Mike has a Bachelor's degree in Industrial Engineering.



Joni Holeman, CFPIM, CIRM, CSCP

Jon teaches operations and SCM best practices along with human potential principles. She has over 25 years of experience in custom lighting (ETO), value engineering, electronics (MTO & ATO) and remanufacturing (MTS). Since 1998 she has been a professional trainer. Joni writes curriculum, develops independent workshops and is a frequent conference speaker.

Maryanne Ross, CFPIM, CIRM, CSCP, P-LOG

Maryanne Ross is an international trainer and speaker specializing in Operations and SCM. Since 2000 she has engaged several thousand participants at workshops, conferences and presentations. She is a graduate of Dale Carnegie Leadership Course, a facilitator for Coveylink's Speed of Trust workshops and has completed Jack Canfield's elite TTT program.

